

**Lynette R. Furr - Founder / CEO**

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## COMPANY PROFILE

At **iCare Technology Geeks, Inc.**, our mission is to deliver innovative, long-term solutions to complex technology problems for our clients ensuring that the technology model we designed is safe, efficient, sustainable, and profitable. With our team's 20+ years of industry experience, we have not only witnessed but also have fostered changes in technology and supported its positive impact on business growth.

Since our beginning, we have strived to produce nothing less than perfect work with a focus on delivering consistent, fast, and exceptional customer service. Through providing a wide range of comprehensive managed IT services across Atlanta and surrounding areas, from small to large companies in various industries, we handle the company's entire technology infrastructure and optimize their system's performance on every level. In short, we **Support, Secure, Sustain and Train** our clients' on how to best utilize the latest technology in their business model ensuring and reducing their downtime.

## CORE COMPETENCIES

- Managed IT Services
- IT Staffing Services
- Cyber Security & Cloud Computing Services
- Graphical & Website Designs Services
- VOIP Telecommunications Services
- Help Desk Support Services
- Voice & Data Structured Cabling Services
- IT Project Management Services
- IT End User Training
- Security Alarm & Audio/Video Systems Services

## DIFFERENTIATORS

- For an easily budgeted, small, fixed monthly fee - a mere fraction of the cost of hiring an entire full-time team of technicians - we'll take away the worry, frustration and considerable cost of managing your IT environment with our innovative Managed IT Services approach.
- Our managed IT services solution proactively monitors your IT systems 24/7, and we step in the moment we discover anything amiss to avoid any possible unnecessary disruptions to our client's daily productivity. This proactive approach to IT maintenance keeps small problems from becoming big ... and expensive!
- Leveraging our team's extensive knowledge and industry experience in multiple IT disciplines, we provide executive-level IT problem-solving service and ensure 100% satisfaction with the job done right the first time, while keeping uninterrupted business continuity allowing our clients the ability to focus on running their businesses and making it profitable.

## NAICS CODES

- 541512: Computer Systems Design Services
- 541511: Custom Computer Programming Services
- 541430: Graphic Design Services
- 517311: Wired Telecommunications Carriers
- 611420: Computer Training
- 561621: Security Systems Services
- 541513: Computer Facilities Management Services
- 541519: Other Computer Related Services
- 518210: Data Processing, Hosting, & Related Services
- 517911: Telecommunications Resellers
- 561320: Temporary Help Services
- 811212: Computer & Office Machine Repair & Maintenance

## PAST PERFORMANCE



## COMPANY SNAPSHOT

- DUNS#: 02-858-2247
- Ownership: Women Small & Minority Business Owned
- CAGE Code: 7KLH9
- Certifications: ITIL, MCSE, MCP, Server +, Network +, A+